Support Centre

CRESTPOINT STUDIO
Last updated: November 22, 2026

Crestpoint Studio provides email support for its applications and website.

Contact support

Email michael.mcpeake08@gmail.com and include the application's name in the subject line.

To help us understand your request, include the application name and version; your device model and operating-system version; a description of the problem and the steps that caused it; any error message; and a screenshot with private information removed, if helpful.

Protect your information

Do not send passwords, device passcodes, private vault contents, payment-card details, or unnecessary customer information. Keep important records and exports safe before troubleshooting. Do not delete or reinstall an application containing important information as your first troubleshooting step.

Troubleshooting

Check the application's instructions, available device storage, relevant permissions, and internet connection when the affected feature uses an online service. External services may be unavailable independently of the application.

If a problem continues, contact support before taking steps that could remove data. Recovery options differ between applications, and the studio may not have a copy of your information.

Support availability

Support is provided by email on a reasonable-efforts basis. Response times and fixes depend on the nature of the issue. We do not guarantee continuous availability, a particular response time, or recovery of lost information. This statement does not limit rights provided by applicable consumer law.

Downloads and purchases

Contact the studio for current availability and official download information. For purchases made through Apple, use Apple's purchase-support and refund process at reportaproblem.apple.com.

Privacy and accessibility

You may use the same support address for privacy questions or to report difficulty accessing an application or the website.